

Installing the tape drive and SCSI device drivers

Introduction

After Windows NT has restarted, you must install the tape drive driver. The tape drive is used to perform backups of the CallPilot system databases.

You must remove the existing SCSI driver and replace it with the updated driver.

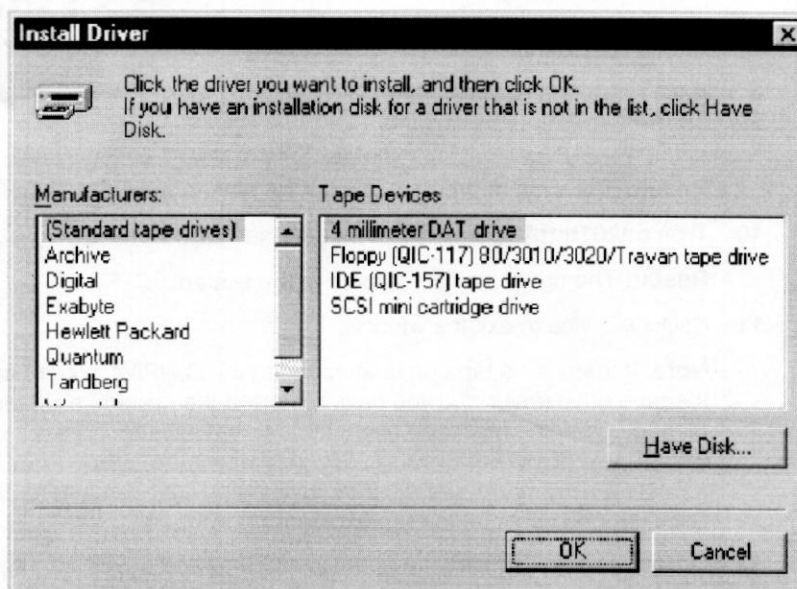
To install the tape drive driver

- 1 Click Start > Settings > Control Panel.

Result: The Control Panel appears.

- 2 Double-click the Tape Devices icon.
- 3 Click the Drivers tab.
- 4 Click Add.

Result: The list of available tape drive device drivers similar to the following example appears:



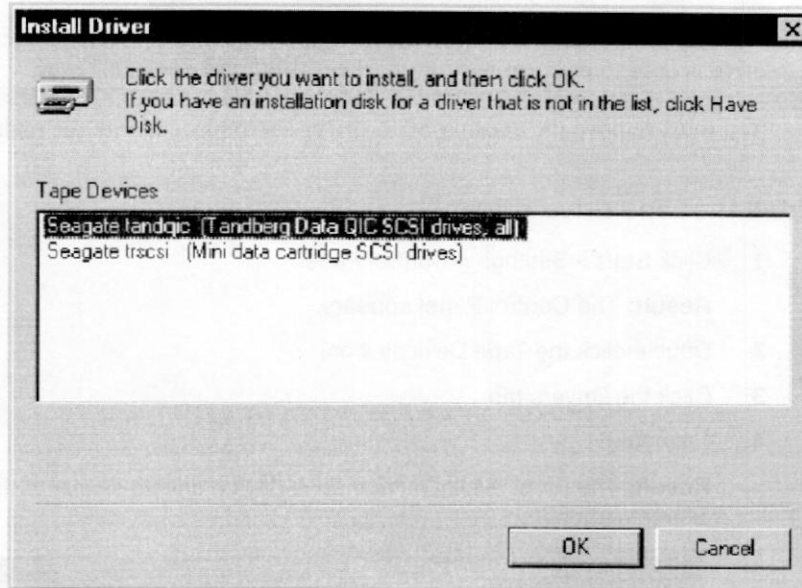
- 5 Click Have Disk.

Result: The system prompts you to insert the manufacturer's installation disk.

- 6 Type **c:\201tmp\tape** as the path.

- 7 Click OK.

Result: The system prompts you to select a device driver from the displayed list similar to the following example:



- 8 Select Seagate tandqic (Tandberg Data QIC SCSI drives, all).

- 9 Click OK.

Result: The system prompts you for the path to the OEM Tape Device files.

- 10 Type **c:\201tmp\tape** as the path, and then click Continue.

Result: The driver files are copied to the system.

- 11 Click OK twice to exit the window.

Note: If there is no tape drive attached to the CallPilot system after you install the tape drive driver and you have restarted the system, a Service Control Manager warning message might appear that says At least one service or driver failed during system startup. Use Event Viewer to examine the event log for details. You can ignore this message. Click OK and continue to the next step.

- 12 Continue with "To install the updated SCSI device driver" on page 186.

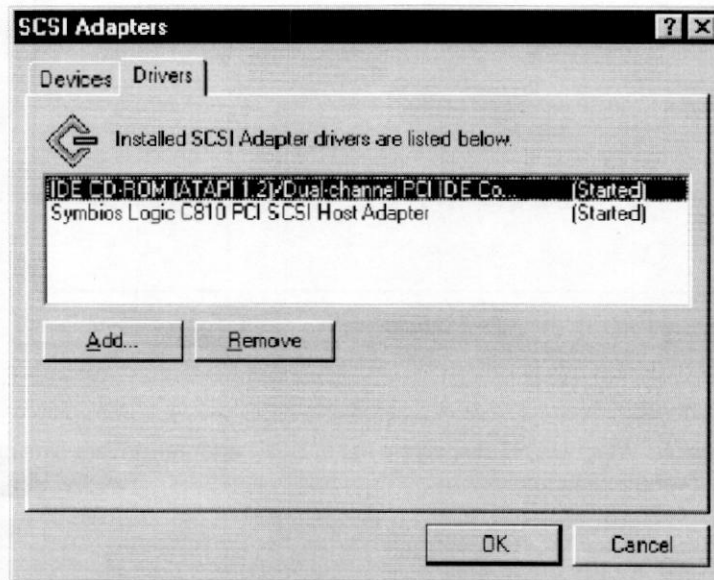
To install the updated SCSI device driver

- 1 Click Start > Settings > Control Panel.

Result: The Control Panel appears.

- 2 Double-click the SCSI Adapters icon.
- 3 Click the Drivers tab.

Result: The SCSI Adapters dialog box similar to the following example appears:

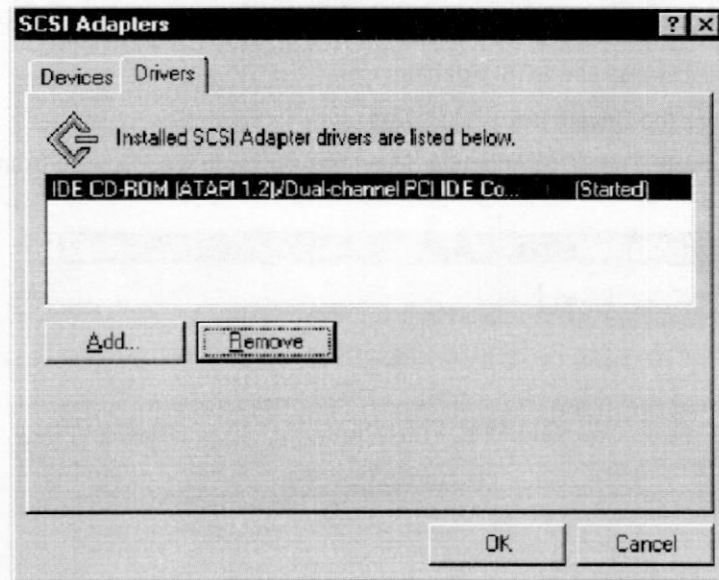


- 4 Select the Symbios Logic C810 driver, and then click Remove.

Result: The system prompts you to confirm the change.

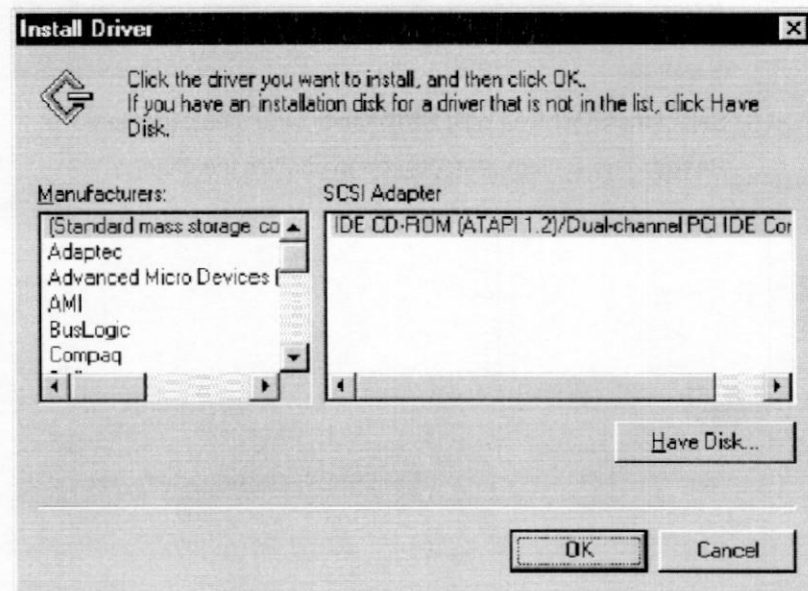
- 5 Click Yes.

Result: The SCSI Adapters dialog box now resembles the following example:



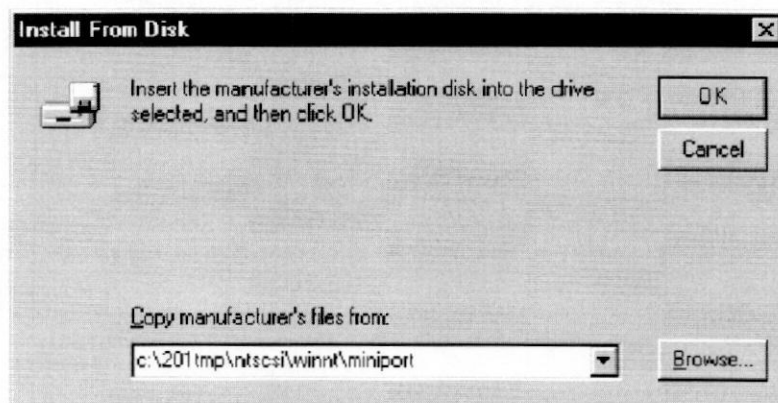
- 6 Click Add.

Result: Windows NT displays a list of SCSI adapter drivers similar to the following example:



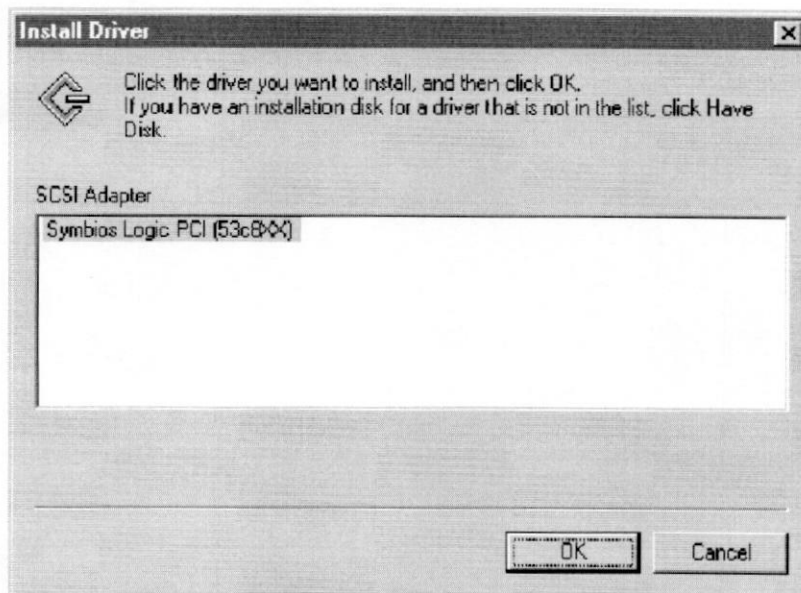
- 7 Click Have Disk.
- 8 Type `c:\201tmp\ntscsi\winnt\miniport` as the path.

Result: The system prompts you to insert the manufacturer's installation disk.



- 9 Click OK.

Result: The system prompts you to select a device driver from the displayed list similar to the following example:



- 10 Click OK.

Result: The system prompts you for the path to the OEM SCSI Device files.

11 Type **c:\201tmp\ntscsi\winnt\miniport** as the path.

12 Click Continue.

Result: The driver files are copied to the system. The system prompts you to restart Windows NT to allow the changes to take effect.

13 Select Yes.

Result: The server restarts.

What's next?

Install pcANYWHERE32.